

# Salon Mickey - Internal Regulations

Applicable as of July 25th, 2025

#### Preamble

Euro Disney Associés S.A.S. offers members of the Euro Disney Club (hereafter "Members of the Club") the opportunity to start their visit at Disneyland® Park and/or Walt Disney Studios® Park with light refreshments at Salon Mickey.

The present internal regulations are an integral part of the General Conditions of the Euro Disney Club (available on <a href="http://disneylandparis-news.com/en/">http://disneylandparis-news.com/en/</a>) and ensure the proper operation of Salon Mickey. They apply to all Members of the Club and, if the case arises, to the persons who accompany them under the conditions defined hereunder

### Article 1 - Admission Conditions

To be allowed to enter Salon Mickey (hereafter the "Visit"), guests must prove to the Cast Member at the reception of Salon Mickey:

- they are Members of the Club by presenting their Euro Disney Club Card
- they hold entrance tickets to the parks, or an Annual Pass, valid on the day of the Visit, to Disneyland Park and/or Walt Disney Studios Park.
- they registered their non-dated ticket or Annual Pass on the system <a href="https://www.disneylandparis.com/en-gb/register-tickets/">https://www.disneylandparis.com/en-gb/register-tickets/</a> to obtain a reservation for park entry, prior to their arrival on site (subject to availability).

Members of the Euro Disney Club may be accompanied by the persons of their choice (hereafter the "Guests"), up to four (4) Guests maximum per Visit (including children), i.e. a total of five (5) persons.

Each Guest must also justify his/her entrance to the Parks with tickets or an Annual Pass as well as entry reservation (see conditions above), valid for the same day of the Visit at Disneyland Park and/or Walt Disney Studios Park. In any case, the Guests will only be allowed to enter Salon Mickey as long as one or more Members of the Club accompanies them.

Visits to Salon Mickey by Members of the Club, whether accompanied or not by Guests, are limited to **four (4) Visits per month,** it being understood that one unique visit is authorized per day during opening hours as defined in Article 2 of the Internal Regulations.

Additionally, to provide a large number of Members of the Club with the opportunity to enter Salon Mickey, visits will be limited to 1 hour.

### Article 2 - Opening hours or closure of Salon Mickey

Salon Mickey is open all year, from 9:00 a.m. to noon, and is subject to a fixed occupancy.

Euro Disney Associés S.A.S. has the right to close Salon Mickey temporarily or indefinitely for any reason, at any time and without prior notice.

### Article 3 - Hosting Capacity

The hosting capacity of Salon Mickey is limited, consequently, Members of the Club and, if the case arises, their Guests, may not be permitted to enter Salon Mickey.

### Article 4 - Light refreshment

Snack options will be available to Members of the Club and, if the case arises, to their Guests, within the limits of available stock. They must be eaten in Salon Mickey.

## Article 5 – Respect of the property and of people

- (i) For the comfort and safety of all, strollers must be left at the reception of Salon Mickey.
- (ii) Members of the Club and, if the case arises, their Guests, should make their best efforts to keep Salon Mickey in the state in which they found it when they entered. Members of the Club and, if the case arises, their Guests, are requested to refrain from any acts that could affect the cleanliness and safety of the property or result in mistreatment toward the Cast Members. It is, in

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particular, strictly forbidden to throw any papers, trash or other waste on the floor or on the furniture. Any damage caused to the furniture or the property will be the individual's sole responsibility.

- (iii) Under no circumstances, should Members of the Club and, if the case arises, their Guests, behave in any way that could disturb or disrupt the Visit of other Members of the Club, or if the case arises, their Guests.
- (iv) Children that accompany Members of the Club and, if the case arises, their Guests, must remain under the supervision of their parents.
- (v) It is recommended to the Members of the Club and, if the case arises, their Guests, to take the necessary precautions regarding the supervision of their bags, clothes or other personal effects.

It is reminded that the Members of the Club are responsible for their Guests and must ensure that their Guests comply with those rules.

### Article 6 - Direct access to Disneyland® Park

Members of the Club and, if the case arises, their Guests, may access Disneyland Park through Salon Mickey only once their entrance tickets or Annual Passport have been **duly validated**.

#### Article 7 - Posting

The present internal regulations are displayed at the reception of Salon Mickey, and are available on the Corporate website: disneylandparis-news.com/en/euro-disney-club/

### Article 8 – Failure to comply with internal regulations of Salon Mickey and Disneyland Paris site rules (1)

In case of violation of the internal regulations of Salon Mickey and/ or Disneyland Paris site rules, the reception staff of Salon Mickey shall remind the Members of the Club and/or their Guests of their obligation to comply with these rules, especially in cases of disrespectful, impolite, discourteous, insulting, or otherwise inappropriate behavior or remarks from the Members of the Club and/or their Guests towards Salon Mickey staff and, more broadly, towards Disneyland Paris® Cast Members. This same staff may, depending on the situation, refuse their entrance to Salon Mickey, instruct them, orally, to immediately cease their misbehavior or their disruption, and if deemed necessary will call the Security Department of Disneyland® Paris. In case of non-compliance with these rules, the reception staff will also inform the Euro Disney Club team and the responsible party will face sanctions that can include final exclusion from the Euro Disney Club, without notice.

It is reminded that the **Members of the Club are responsible for their Guests** and must ensure compliance with the aforementioned rules and regulations.

(1) You can find the Disneyland Paris site's rules of procedure on the website: www.disneylandparis.com

#### Article 9 - Modifications

Euro Disney Associés S.A.S. may modify the provisions of these internal regulations without any prior notice.

If on occasion, exceptions are made to these internal regulations, it must in no case whatsoever be considered as a change of any sort of the present internal regulations.

### Article 10 - Contact

For any questions or information on these internal regulations, please contact the Club:

- By phone: **00 800 64 74 56 30**\* or **+33 (0)1 64 74 56 30\*\***, from Monday to Friday, from 9:00 a.m. to 5:00 p.m. (except French bank holidays)
- By email to **DLP.EuroDisneyClub@disney.com**
- By post to Euro Disney Club, Euro Disney Associés S.A.S., Bât. Bellini, 1 rond-point d'Isigny, 77700 Chessy, France
- (\*) Toll free number from France, United-Kingdom, Germany, Belgium, Netherlands, Spain and Italy from a landline, national operators only. (\*\*) International calling rates

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